

W-01303A-08-0227  
SW-01303A-08-0227



0000098661

ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009      79381

Date: 6/2/2009

Complaint Description:      08A Rate Case Items - Opposed  
   N/A Not Applicable

Complaint By:      First:      Last:  
                                 **Walt**      **Keza**

Account Name:      Walt Keza

Home: (000) 000-0000

Street:      [REDACTED]

Work:

City:      Bullhead City

CBR:

State:      AZ      Zip: 86442

is:

Utility Company:      **Arizona - American Sewer Company**

Division:      sewer

Contact Name:      Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\* W-01303A-08-0227 AND SW-01303A-08-0227 \*\*\*\*\*

Customer sent the following correspondence -

I have been made aware of a proposed sewer rate increase from the Arizona American Water Company They have applied for an outrageous rate increase. I as a business owner, I have printed on my business cards as follows: "WE BELIEVE IN SERVING OUR CUSTOMERS WITH QUALITY PRODUCTS, PERSONAL ATTENTION. SERVICE AND FAIR AND REASONABLE PRICING" What is printed on theirs? "WE WILL SCREW YOU AT EVERY OPPORTUNITY"

The water company with malice of forethought published the hearing notice in a news paper in Phoenix knowing good and well it would not reach the residents of Mohave Valley. How appalling is that.

You have allowed Mohave Electric Company to increase our electric rates 42 percent. Your allowing that increase is and was ridicules. For that ridicules decision I had no problem whatsoever in my decision during the last election in voting for new members on the Corporation Commission.

I am hoping this commission would vehemently deny any rate increase.

I might add during these tough times we have lowered our prices and are just getting by.

Thanking you in advance for your consideration in this matter,

Walt Keza

Copies to the flowing;

Mohave County Supervisor

RECEIVED  
2009 JUN - 2 P 4: 09  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Torn Stockwell  
1130 Hancock Rd.  
Bullhead City, Az 86442

Mohave Valley Daily News  
2435 Miracle Mile  
Bullhead City, Az 86442

Arizona American Water  
15626 N. Del Webb Blvd.  
Sun City, AZ 85351

The Honorable Jan Brewer  
Governor of Arizona  
1700 Washington  
Phoenix, AZ 85007

Arizona State Senator  
Mr. Ron Gould  
1700 Washington Room 303  
Phoenix, AZ 85007  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 6/2/2009**

**Opinion No. 2009 - 79381**

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